

# GetYourGuide

## Improve your listings

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**Company Website:** [Here](#)

**Acceptance Criteria:** All suppliers are required to have a legally operating business and an insurance policy. Your product is right for GetYourGuide if its an interesting experience, offer recurrent availability, a flexible booking experience, accept mobile vouchers, and have great reviews.

**Accepted product types:** Travel Experiences: Tours, Activities, Attractions, City Cards, Ground Transportation / Transfers, Snow & Winter Sports, Nightlife, Cooking Classes, etc.

**Markets:**  
**EMEA** 37K products  
**AMER** 11 K products  
**APAC** 11.5 K products

**Target Market: ALL**  
**Key Markets: EU,US**  
**Countries: 170+**

**Onboarding time**  
**2 weeks**

**Does GYG charge setup fee? No. Supplier can create products on GYG portal free of charge**

- The main areas where suppliers can optimize their listings is:
  - Add availability
  - Reduce minimum participants
  - Reduce cut-off time
  - Upload photos
  - Include Points of Interests if any

### Get Started -GetYourguide

- STEP 1. Sign up on GYG Portal <https://gyg.me/rezdy>
- GYG team will reach out to you to complete the commercials
- You will receive login details for GYG supplier portal.
- Help with setup on GYG portal [Here](#)
- Supplier support: [Here](#)

### Connectivity Process

- How to start a connection process **in Rezdy** [Here](#)
- How to connect your Rezdy products to **GYG** on their portal [Here](#)
- Please report to GYG any Future changes to product structure  
More details [Here](#)
- Accepted Payment type: Manual Full Payment to agent

### Interesting Facts

- **Do you distribute your products to other Resellers?**Yes. Network of 10,000+ distribution partners, incl. Expedia, Google, Booking.com, easyJet, Emirates, Lufthansa, Kayak, Agoda, Trip.com & more.
- **Commission range:** Varies based on geography and category, range 20-30%.

### Helpful Info

- [Who can apply to be a supplier?](#)
- [Sending your application](#)
- [Necessary documents to be a supplier at GetYourGuide](#)
- **WEBINAR LINK**  
<https://connectivity.getyourguide.com/supplier-webinars>
- **GYG Supplier Portal Webinar** [Here](#)

**Company Website:** [Here](#)

**Acceptance Criteria:** All suppliers are required to have a legally operating business and an insurance policy. Please see this article for a complete list of quality standards [Here](#)

**Accepted product types:** . Please see this article [Here](#)

**Markets: All  
350K+ products  
globally**

**Target Market: ALL  
Key Markets: AMER  
Countries: 170+**

**Onboarding time  
5 days**

**Does Viator charge  
setup fee? Yes. One  
time USD 29 per  
product**

- Optimize your listing:
  - Add availability
  - Reduce minimum participants
  - Reduce cut-off time
  - Upload photos
  - Content
  - Reviews
  - more info [Here](#)

## Get Started -Viator

- STEP 1. Sign up on Viator Portal [Here](#)
- Viator staff will reach out to you to complete the commercials
- You will receive login details for Viator supplier portal.
- Get started [Here](#)
- Viator supplier support: Live chat when logged in here <https://supplier.viator.com/>

## Connectivity Process

- How to start a connection process **in Rezdy** [Here](#)
- How to connect your Rezdy products to **Viator** on their portal [Here](#)
- Please report to Viator any future changes to product structure  
More details [Here](#)
- Accepted Payment type: Manual Full Payment to agent

## Interesting Facts

- **Do you distribute your products to other Resellers?**Yes. 3500+ partner sites
- **Commission range:** Varies based on geography and category, range 25-30%.

## Helpful Info

- <https://help.supplier.viator.com/en/articles/211-getting-started>
- **WEBINAR Rezdy <> Viator** <https://register.gotowebinar.com/recording/7607295967971477007>

**Company Website:** <https://www.tiqets.com>

**Acceptance Criteria:** All suppliers are required to have a legally operating business and an insurance policy.

**Accepted product types:** .Museums, Galleries, Observation Decks, Places of Worship, Spas, Stadiums, Arenas, Zoos, Aquariums, Historical buildings, Gardens, Parks, Castles, Palaces, Attractions & Activities, Amusement parks, Tours & Sightseeing, Sightseeing Cruises, City cards.

**Markets: All -5K**  
**EMEA 550 products**  
**AMER 1200 products**  
**APAC 700 products**

**Target Market: ALL**  
**Key Markets: AMER,EU**  
**Countries: 60+**

**Onboarding time**  
**14 days**

**Does Tiqets charge setup fee? No.**

- Optimize your listing:
  - High quality content (text, images), reviews, add-ons, multiple ticket variants
  - Higher commission, flexible cancellation policies, last minute tickets availability, general availability, no pricing restrictions, no PPC restrictions

### Get Started -Tiqets

- STEP 1. Sign up [Here](#)
- Tiqets team will reach out to you to complete the commercials
- Tiqets does not have a self-onboarding portal so they will complete all steps on their end.
- Supplier support: [suppliers@tiqets.com](mailto:suppliers@tiqets.com)
- Our integration supports: Availability, Booking and Cancellation, Booking Info (Name, Phone, and Email) QR Codes

### Connectivity Process

- How to start a connection process **in Rezdy** [Here](#)
- How to find Rezdy Product IDs [Here](#)
- Please report to Viator any future changes to product structure
  - More details
- **Our Integration does not support:**
  - Extras
  - Optional customer details
  - Pickups
- Accepted Payment type: Automated Payment Guaranteed

### Interesting Facts

- **Do you distribute your products to other Resellers?** Yes. Yes, Google, Make My Trip, Veltra, Apple (maps), Ticketbar
- **Commission range:** Varies based on geography and category, range 20-40%.

### Helpful Info

- Tiqets presentation for Rezdy suppliers [Here](#)

### Company Website:

**Acceptance Criteria:** All suppliers are required to have a legally operating business and an insurance policy. Criteria depends on the region, please complete sign up form and relevant account manager will get in touch

**Accepted product types:** .Tours & Activities, entrance tickets

**Not supported product types:** Multi-day tours and transfers (for now!)

**Markets: All -275K**  
**EMEA 240K products**  
**AMER 17K products**  
**APAC 17K products**

**Target Market: ALL**  
**Key Markets: AMER,EU**  
**Countries: 80+**  
**Cities: 4547 cities**

**Onboarding time**  
**14 days**

**Does Musement charge setup fee? No.**

- Optimize your listing:
  - Freesale products, short cut-off period, flexible cancellation policy (usually 24h or less), loading dates at least 3 months in advance, detailed descriptions, at least 5 images per product

### Get Started -Musement

- STEP 1. Sign up [Here](#)
- Musement team will reach out to you to complete the commercials
- Musement does not have a self-onboarding portal so they will complete all steps on their end.
- Support email: [partners@musement.com](mailto:partners@musement.com)

### Connectivity Process

- Musement agent profile in Rezdy [Here](#)
- **Rezdy process: Create Negotiated Rate in Rezdy [Here](#)**
- **How to find and add agent in Rezdy [Here](#)**
- **How find Rezdy prod IDs** in TUI Musement Agent Profile, click on Rates, under each Product, see product ID e.g 7ZT13W.
  - Accepted Payment t Manual Full Payment to agent

### Interesting Facts

- **Do you distribute your products to other Resellers?** Yes, we work with many strategic partners such as [Booking.com](https://www.booking.com), Trivago but also Eurostar, Google, our network of travel agencies, Intercruises and B2C channels
- **Commission range:** Varies based on geography and category, **range 10-50%, with an average around 25%**

### Helpful Info

- The ranking of products on Musement is done through an algorithm that takes many factors into account (product configuration, availability, commission, past sales...)
- Do you offer "paid" option to improve a listing? Yes, we can work on customised media plans based on suppliers needs

**Company Website:** [www.klook.com](http://www.klook.com)

**Acceptance Criteria:** All products must be registered businesses and fully comply with local governing laws. Operators must have relevant public liability insurance and we are required to have on file your insurance certificate if you are deemed a high risk activity.

**Accepted product types:** . Tours, activities, experiences, attractions, equipment rental, etc.

**Markets: All**  
**280K+**

**Target Market: APAC**  
**Key Markets: APAC**  
**Destinations: 500+**

**Onboarding time**  
**15-20 Days**

**Does Klook charge setup fee? No.**

- The key areas to improve a listing position is down to the number of bookings you receive and revenue you generate, This is supported by offering instant confirmation, having same day availability and a flexible cancellation policy. Joining our marketing campaigns and offering a promotion during that period is a great way to drive bookings

## Get Started -Klook

- STEP 1. ANZ Sign up [Here](#)
- All others [Here](#)
- Ensure you have your business registration certificate and insurance certificate to hand.
- Once we receive your completed submission Klook will send you an onboarding checklist to fill out.
- Also complete setup in Rezdy
- Klook will build your listing and connect it to Rezdy and complete a test booking
- Once we have a successful test booking we will set you live

## Connectivity Process

- Rezdy steps: Enable Klook in marketplace, ensure negotiated rate is set, payment is manual and special permissions (Update Orders and Price Override) are ticked.
- Type of Integration:** Agent to Rezdy
- Support email:** [operator@klook.com](mailto:operator@klook.com)
  - Accepted Payment
  - Manual Full Payment to agent

## Interesting Facts

- Do you distribute your products to other Resellers?** Yes. GTTD.
- Commission range:** Varies based on geography and category, range 20-40%.

## Helpful Info

- Do you offer 'paid' option to improve listing search results on Klook?  
We can work with you for bespoke marketing and campaigns to further reach your desired audience. We can work to specific budgets that you have or negotiate a higher commission for the campaign.

**Company Website:** [www.groupon.com](http://www.groupon.com)

**Acceptance Criteria:** All suppliers are required to have a legally operating business and an insurance policy. We have a combination of internal guidelines during the offer vetting process.

**Accepted product types:** . Tours, Attractions, Activities.

**Markets: Our integr supports US and soon EU.**

**Target Market: US, EU  
Key Markets: AMER  
Countries: 100+**

**Onboarding time  
30 days**

**Does Groupon charge setup fee? No.**

- Optimize your listing:
  - Add availability
  - Reduce minimum participants
  - Reduce cut-off time
  - Upload photos
  - Content
  - Reviews

### Get Started -Groupon

- STEP 1. Sign up Please contact [TTD-GrouponConnect@groupon.com](mailto:TTD-GrouponConnect@groupon.com) to create your Groupon account and meet your sales representative
- Supplier support email: [partnerhelp@groupon.com](mailto:partnerhelp@groupon.com)
- Integration type: Rezdy developed to Groupon
- Step 2 book process ( avail hold)

### Connectivity Process

- **How to connect to Groupon [Here](#)**
- **List of supported/not supported features [Here](#)**
- Accepted Payment type: Manual Full Payment to agent

### Interesting Facts

- **Do you distribute your products to other Resellers?Y**
- **Commission range:** Varies based on geography and category, range 25-35%

### Helpful Links

- **[FAQ Here](#)**
- **[Presentation](#)**

**Company Website:** <https://www.headout.com/>

**Acceptance Criteria:** All suppliers are required to have a legally operating business and an insurance policy

**Accepted product types:** . Tours, Activities, Attractions. Adventure, Cruises, Entertainment, Food,.

**Markets: All**

**Target Market: US, APAC**  
**Key Markets: EU**  
**Cities: 70+**

**Onboarding time**

**14 days**

**Does Headout charge setup fee? No.**

- Optimize your listing:
  - Add availability
  - Reduce minimum participants
  - Reduce cut-off time
  - Upload photos
  - Content
  - Reviews

### Get Started -Headout

- STEP 1. Sign up [Here](#)
- Headout team will review your application and they will consider the product offering, reviews, price competitiveness and more.
- If your application is successful, you submit additional details ( as requested ) and then the creation of experience listings can begin!
- Integration type: Agent to Rezdy

### Connectivity Process

- **Rezdy process: Create Negotiated Rate in Rezdy** [Here](#)
- **How to find and add agent in Rezdy** [Here](#)
- **How find Rezdy product IDs:**  
in Headout Agent Profile, click on Rates, under each Product, see product ID e.g 7ZT13W.
- Accepted Payment type: Manual Full Payment to agent

### Interesting Facts

- **Do you distribute your products to other Resellers?**
- **Commission range:**  
Varies based on geography and category, range 20-30%

### Helpful Links

Placeholder for helpful links.